OPERATIONAL GUIDELINES FOR BUSINESSES ON REMEDIATION OF MIGRANT WORKER GRIEVANCES

This resource provides practical guidance to business enterprises on how to develop voluntary operational remediation programmes to identify and resolve migrant worker grievances. It should be read alongside IOM's Migrant Worker Guidelines for Employers.

FOR BUSINESS ENTERPRISES THAT

- Recruit, manage and/or employ migrant workers in their operations and supply chains
- Seek practical guidance on how to identify and resolve migrant worker grievances
- Wish to align their remediation policies and programmes with international standards

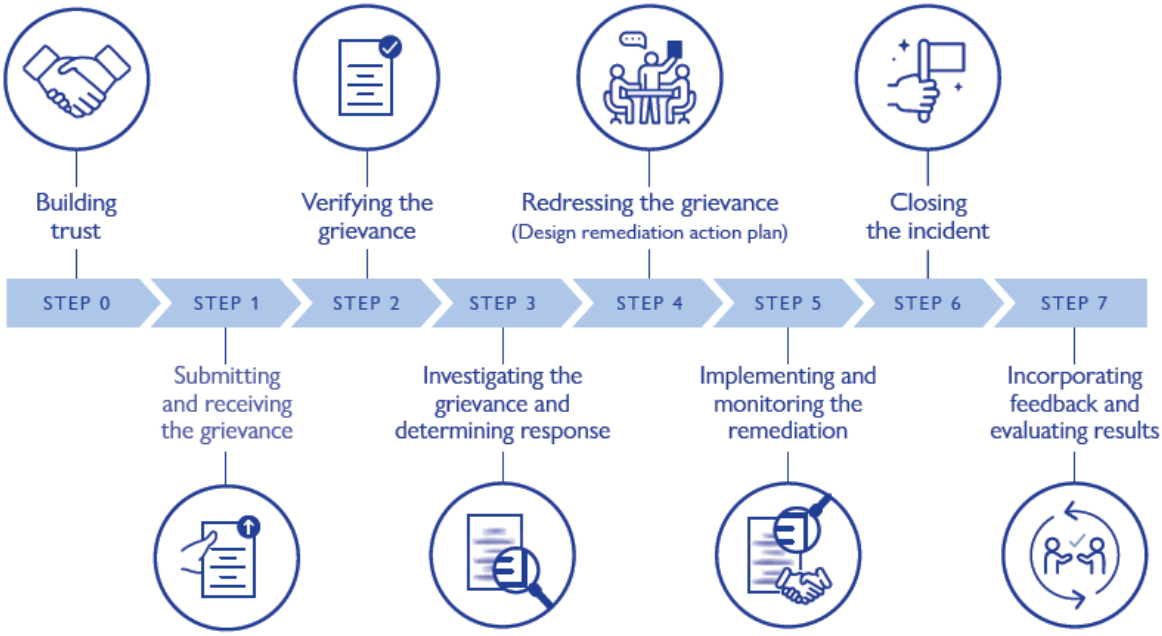
THE GUIDELINES CAN HELP BUSINESS ENTERPRISES

- **Develop** fair, accessible and effective remediation policies and programmes for migrant workers
- **Identify and manage** the most salient human rights issues faced by migrant workers in their operations and supply chain
- **Establish** a continuous feedback loop to improve business practices and risk management
- **Proactively engage** migrant workers and their representatives in the design and implementation of remediation programmes

IOM'S RESOURCES FOR BUSINESS

Migrant Worker Guidelines For Employers

Labour Migration Process Mapping Guide

Fair and Ethical Due Dilligence Toolkit

KEY STEPS OF THE GUIDELINES